



ILTCCABC
Independent Long-Term Care Councils Association of BC
Your provincial long-term care councils' association



Navigating the OSA Long-Term Care and Assisted Living Directory

October 23, 2025

ILTCCABC Introduction

The [Independent Long-Term Care Councils Association of BC \(ILTCCABC\)](#) is comprised of its 5-volunteer-member Regional Associations of Family Councils, one in each health authority.

Mission: To promote Independent Councils in long-term care homes across BC to support our member Regional Associations of Family Councils and to advance the collective voice directly to the Ministry of Health, ensuring residents, their families and representatives have a voice in decisions that affect their lives and help shape BC's Long-Term Care System.

ILTCCABC is viewed by the Ministry of Health as an important partner (stakeholder in the long-term care sector).

ILTCCABC Vision

Quality of Life Person-Centered Care is the lens through which all service delivery decisions are made in long-term care homes in BC.

ILTCCABC welcomes and introduces Janice Chow, OSA

Janice Chow is the Executive Director of Monitoring and Research for the Office of the Seniors Advocate. She joined the office in 2020 and has over 25 years of experience in the BC Public Service, with most of this time focused on leading major socio-economic research and analytics and monitoring the effectiveness of government programs and services. In her role with the OSA, she leads a team of professional staff responsible for monitoring seniors' services, identifying and analyzing systemic issues affecting seniors' well-being and supporting the Seniors Advocate by producing public reports on systemic issues and making recommendations for improvements.

Share Recording:

https://us06web.zoom.us/rec/share/OivH8AZn51h1aHcKVIgVdQkZ_LsxJYC2cB7VA1EGzbD2pptUXeM6gW9AaU4kFEj0.vx6IkRhkda0pEbXH

Passcode: x=qs9S.\$

Share Link to Presentation: <https://drive.google.com/file/d/1yVO3S-7Xu-nYhSJohOLVEm8c1FHDkpZk/view?usp=sharing>